

TARIQ JAMAAN GHAZWANI

Computer & Network Engineering Graduate | IT Support | Networking

Saudi National | +966 55 138 9549 | tariqghazwani@gmail.com | [linkedin.com/in/tariq-ghazwani](https://www.linkedin.com/in/tariq-ghazwani)

PROFESSIONAL SUMMARY

Computer and Network Engineering graduate with hands-on experience in IT support, network troubleshooting, user access management, QNAP NAS, and large-scale media storage. Currently completing a six-month Tamheer training program with BlueRays Holding supporting Saudi TV technical operations. Experienced supporting Windows and macOS users, network drive mapping, IT asset inventory, data archiving, and software/account troubleshooting.

EXPERIENCE

BlueRays Holding | IT Support Specialist Trainee (Tamheer) | Saudi TV Project | *Apr 2026 - Present | Expected Oct 2026*

- Provide day-to-day technical support for employees across Windows and macOS environments, resolving hardware, software, application, and user-access issues.
- Support a 200 TB QNAP NAS environment used to archive video footage, editing projects, promotional content, graphics, and other media assets; create user accounts and manage access permissions.
- Configure and reconnect shared storage through Windows network drive mapping and macOS network connections, including manual IP and account reconfiguration after network changes.
- Assisted with storage capacity recovery by transferring approximately 20 TB of archived data to a Google-based cloud storage platform, helping free capacity on the primary storage system.
- Maintain and organize archived project files, retrieve historical media assets when requested, and assist with identifying and removing unnecessary data.
- Conduct IT asset inventory and document computer specifications and peripherals; set up biometric access for new employees and trainees, assist with company account activation, configure MFA/2FA using Microsoft Authenticator, and coordinate software subscription or credit renewals with IT management when required.

Ministry of Education - IT & Networking Department | Computer and Network Engineer Intern | Jazan, Saudi Arabia | *Jun 2024 - Aug 2024 | 3 Months*

- Installed and configured Ethernet cabling and internet connections, assisted with network devices and infrastructure setup, and resolved network connectivity issues.
- Provided end-user technical support, including hardware/software troubleshooting, system updates, and software configuration.
- Gained practical exposure to network addressing, cybersecurity fundamentals, database structure basics, and day-to-day IT operations.

EDUCATION

Jazan University | Bachelor of Science in Computer and Network Engineering | Jizan, Saudi Arabia

Senior Project: Developed a storage management system for organizing and managing inventory.

TECHNICAL SKILLS

Networking: TCP/IP, IPv4/IPv6, Ethernet, Network Troubleshooting, Network Drive Mapping, Network Infrastructure

IT Support: Windows, macOS, Hardware & Software Troubleshooting, User Accounts & Permissions, IT Onboarding, Asset Inventory

Storage & Data: QNAP NAS, Network-Attached Storage, File & Archive Management, Data Transfer, Cloud Storage

Identity & Access: Account Setup, MFA/2FA, Microsoft Authenticator, Software Subscription Access Support

Professional: Problem Solving, Communication, Teamwork, Self-Learning

CERTIFICATIONS & ACCREDITATION

Saudi Council of Engineers (SCE) - Professional Accreditation (Computer Engineering) | Network Addressing and Basic Troubleshooting | Networking Devices and Initial Configuration | Networking Basics | Introduction to Modern AI

LANGUAGES

Arabic (Native) | English (Professional Proficiency)